



## Aetna Better Health<sup>®</sup> of Texas

### Adoption Assistance and Permanency Care Assistance (AAPCA) members

Dear Parent or Guardian for AAPCA Members,

Welcome to Aetna Better Health of Texas. Choosing the right health plan for yourself or your child is important. That is why we are glad you chose Aetna Better Health as your managed care health plan.

Keeping you healthy is our number one goal. That means connecting you with the care and resources you need, when you need them.

Our health plan is designed with you or your child in mind. We want to help you get healthy and stay healthy. No matter what your health goals are, we are here for you when you need us.

With Aetna Better Health, you will get all Medicaid (STAR Kids) benefits – plus more with no cost to you for covered services.

You will be able to:

- Pick a doctor or health care provider close to where you live
- Unlimited prescriptions
- Unlimited necessary days in a hospital
- State Plan long-term services and supports, such as private duty nursing and personal care services
- Service coordination
  - o Specialized care service provided by health plan nurses and other professionals with necessary skills to coordinate care, including:
    - o Identification of needs, such as, physical health, mental health, long-term services and supports
    - o Development of a person-centered service plan to address identified needs
    - o Making sure clients get the services they need when they need them
    - o Attention to addressing members' unique needs.
    - o Coordinating with other services when necessary
- Get Value-added services

Member Services is available 24 hours a day, 7 days a week. You can call us with questions toll-free at

**1-844-STRKIDS (1-844-787-5437)**. For members who are deaf or hard of hearing, call **1-800-735-2989**.

**24-Hour Nurse Line - 1-844-787-5437.**

[aetnabetterhealth.com/texas](http://aetnabetterhealth.com/texas)

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TEXAS  
Health and Human  
Services

